

The First Nation National Housing Managers Association

10th Annual Technical Services Conference and Trade Show
TSAG

Ramada Hotel, Edmonton, Alberta

November 6, 7 & 8, 2007

Arnold Jerry, Co-Chair Western Canada, FNNHMA



The Association

- The First Nations National Housing Managers Association, incorporated in 2007
- Formed in November, 2006 with support from CMHC and INAC
- Founding membership of 19
- Our vision:
 - Committed to an accredited First Nation Housing Manager Profession dedicated to serving the housing needs of First Nations in Canada.



The Mission

The FNNHMA mission is to promote and enhance the professional development of Housing Managers, create a central professional network for sharing best practices, be a centralized source of information to support front line operations, and provide a knowledgeable voice to Housing Managers and on their behalf while recognizing and respecting the diverse needs of First Nations communities.

Launched February, 2007



Founding Board Members

- Arnold Jerry – Co-Chair Western Canada - Alberta
- Mike King – Co-Chair Eastern Canada – Ontario
- Sylvia Olsen – British Columbia
- Tracy Howse – Newfoundland and Labrador
- Darlene Paul – New Brunswick
- Nelson Lepine - Yukon
- Henry Gull - Quebec



Partners

- Institute Of Housing Management
- Canada Mortgage and Housing Corporation
- Indian and Northern Affairs Canada
- Partnering First Solutions, Inc.

Membership Drive

- Over 300 Housing Managers and others have provided contact information in order to become members of the FNNMHA



Membership Rewards

- **Professional Profile, Standards and Salary Grids:**
 - A comprehensive Housing Manager Professional Profile Members have access and can use all or sections of the profile to create their own job description.
 - Salary Grid and Pay Scale based on qualifications, responsibilities, experience, and portfolio.
 - These tools will bring consistency to the Housing Manager roles and responsibilities across the country and assist Housing Managers to substantiate a competitive salary to the First Nation administration in their home communities.
- **Professional Development & Accreditation of Housing Managers:** The FNNHMA will be a central repository of:
 - Housing Management Training courses and skills development.
 - Professional development.
 - Certification as a First Nations Housing Manager.



Membership Rewards

■ A Professional Web-based Network at www.fnnhma.com:

- The Association website will be a dynamic place where Housing Managers can get answers or assistance from other Managers (the network)
- Board Members would be available to the membership on the site.
- The interactive website will keep Housing Managers up to date on the latest First Nations housing issues, solutions and innovations.

■ Policy and Authority Solutions for Housing Operations:

- The Association will develop policy and authority operational standards and templates that will meet the needs of the on reserve the Housing Manager
- Policy advice and on line support
- The FNNHMA will create a vast repository of Housing Policy best practices to assist Housing Managers in the design, implementation, enforcement and maintenance of housing standards and policies.



Membership Rewards

- **Gatherings and Networking opportunities with Housing Managers:**
 - The Associations Annual General Meeting
 - Trade Shows
 - Housing Events sponsored by the FNNMHA
 - FNNHMA as a Centre of Excellence for First Nations Housing Managers,

“We work with the On-Time and On-Budget Housing Manager”



The Website

- The site has officially been launched at the British Columbia First Nations Housing Symposium in October 2007
- The website contains tools, products and services that will assist the Housing Manager in their day to day job
- Members will have complete access to the site and the tools
- This site will be regularly updated with the most modern tools and procedures available





Welcome to First Nations National Housing Manager Association (FNNHMA)

The FNNHMA is a newly formed non-profit membership association led by First Nations Housing Managers to represent the needs of First Nations Housing Managers across Canada.

We represent the needs of First Nations Housing Managers across Canada. Our commitment is to develop an accredited First Nations Housing Manager Profession dedicated to serving the housing needs of First Nations in Canada.

I'm already a member.

Username:

Password:

[Enter Site](#)

Join now! to gain access to powerful Housing Manager Tools such as:

- Crisis Intervention Planning
- Tendering Procedures
- Enforcement Bylaw Models
- Book keeping Templates
- Inspection Forms
- Financial Forecasting

[I want to become a member!](#)



Building for a better Community.

Solutions for First Nations Housing Managers.

- GOVERNANCE
- FINANCE
- FUNDING
- PROCUREMENT
- OPERATIONS
- ADMINISTRATION
- MAINTENANCE

Tenants and Homeowners

Survey Tools

Certification


Forms and Documents


Management Tools

FNNHMA Mission

Our mission is to promote and enhance the professional skills of Housing Managers, create a central professional network for a centralized source of information to support front line Housing Managers, provide a knowledgeable voice to Housing Managers and the community, and respecting the diverse needs of First Nations Housing Managers.

- Construction Management
- Estimates and Assessments
- Output Specifications
- Scheduling Tools
- Coordination
- Inspections
- Technical

 General Information

 Members Forum

 Creating a Housing Authority

 Membership Information

 News Highlights





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▶ GOVERNANCE FINANCE FUNDING PROCUREMENT OPERATIONS ADMINISTRATION MAINTENANCE

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Survey Tools

Survey Tools

Governance

- Policy models
- Authority models
- Policy documents
- By laws
- BCRs
- Enforcement

Finance

- Business case development
- Business planning
- Banks and funding programs
- Forecasting tools
- Joint ventures

Funding

- Business case development
- Business planning
- Banks and funding programs
- Forecasting tools
- Joint ventures

Procurement

- Bid preparation
- Procurement templates

Operations

- Roles & responsibilities
- Scheduling tools
- Technical checklist
 - Builders
 - Contractors
 - Skilled trades
 - Sub contractors
- Inspections services

Administration

- Asset condition surveys
- Client counseling
- Areams management
- Communications
- Databases
 - Contract documents
 - Records keeping

Maintenance

- Asset care and control
- Working file systems
- Key personnel
 - Unit maintenance
 - Repair
 - Renovations
- Quality Assurance
- Crisis intervention
 - Policy
 - Expectations





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Operations v Coordination

Coordination

Zotheas miscere vix perspicax apparatus bellis. verecunde vocificat catelli. Umbraculi iocari agricolae, quod Octavius adquireret concubine. Saetosus umbraculi imputat Medusa, et catelli miscere Pompeii, quamquam concubine libere insectat gulosus agricolae, et suis senesceret aegre tremulus cathedras. Augustus circumgrediet adfabilis agricolae, utounque tremulus cathedras agscoor quadrupai, ut adlaudabilis rures imputat chirographi, quamquam oratori vocificat ossifragi. Pompeii suffragarit chirographi. Suis comperet Caesar, etiam quinquennalis chirographi adquireret Pompeii. Oratori amputat plane pretosius rures, iam zotheas circumgrediet catelli.



Download Tool

Tenants and Homeowners

Survey Tools

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FNNHMA:

**Our ideas for Maximizing
the \$300.0M Investment?**



The Issues

- In order to successfully implement an initiative that maximizes the \$300.0M federal investment, First Nations leadership and membership will need focus on developing collective and individual skills to create an on reserve housing market
- Change management strategies and tools will need to be made available to Housing Managers



The Federal Government needs a mechanism to ensure that Housing Managers have the Skills and Knowledge to maximize the \$300.0M investment in Market Housing

- The FNNHMA proposes that our Association that can lead this Capacity Development Initiative



What we know from our membership

- Each First Nation has a different vision and diverse needs
- Each First Nation wants a high degree of independence in shaping their housing vision
- Each First Nation wants to choose their own project teams
- Each First Nation wants options and choices for their home ownership strategy



The FNNHMA is strategically positioned

- Central Information Hub of a National Network of Housing Managers – Communications
- Provide a large cadre of Housing Managers trained to implement market housing solutions
- Our website and other related communications tools can provide information, advisory support services, on line assistance, housing tools, products and business models.



The Framework

- The FNNHMA Professional Certification for First Nations Housing Managers
- Market Housing Training and Capacity enhancement opportunities
- Continuous feedback from Members through the website



Capacity Development

Updating Current Programming

- Value optimization and best practices
- First Nations construction standards, codes, performance standards
- Construction & project management – policies, procedures, administration
- Models of housing authorities
- Models of housing policies and procedures.
- Private public partnerships
- Innovative procurement tools and methods
- Supply chain management and logistics



Capacity Development

Developing the Skills Base

- Website development for support
- Market housing implementation training
- First Nation community facilitation
- Change management training
- Training facilitators for workshop delivery
- New home ownership workshops for First Nation community members



Communications

- Develop fact sheets to create awareness
- Interactive portal space with an on-line discussion forum
- Develop and augment an integrated communication network with other partners
- Develop tools to meet accountability requirements
- Develop general public and mainstream communication information sheets for increased “buy in”
- Coordinate media events, media monitoring and response support
- Direct mail outs to First Nation Housing Portfolios, Tribal Councils, technical service providers, and others interested parties



FNNHMA can provide

- Professional development and accreditation of housing managers
- Create a central professional network for sharing best practices, information and training
- Housing policy and authority solutions that support Market Housing
- Strong centralized interactive source of information to support front line operations
- Play a key role in guiding the ‘change management’ required for the effective implementation of FNMHF
- Bridge the gap between political will and First Nation community action



Next Steps

- FNNHMA would like to maintain regular updates for its members on all new developments in First Nations Housing Management through the website
- Regular updates to the Members on the \$300.0M fund
- Professional Certification



Questions

**“We have Brochures and
Membership Packages available”**

